

Water Supply and Distribution System

West Shore 2020 Summary Report

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Overview and Background

Safe Drinking Water Act

Safe Drinking Water Act Ontario Regulation 170/03, Schedule 22-2, requires that owners of municipal drinking water systems prepare a Summary Report and present this report to the members of Municipal Council by March 31st of each year. The report is prepared for the previous calendar year and the following criteria must be included as per the regulation:

- List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water license, and orders applicable to the system that were not met during the period covered by the report.
- For each requirement referred to in clause (a) that was not met specify the duration of the failure and the measures that were taken to correct the failure.
- A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- A comparison of the summary referred to in (c) to the rated capacity and flow rates approved by the system's certificate of approval, drinking water works permit or municipal drinking water license.

This Summary Report also serves as a comprehensive review of the systems performance as it relates to regulations and criteria that fall under the municipal drinking water licensing program.

Municipal Drinking Water Licensing Program

A Municipal Drinking Water License (MDWL) is required in Ontario to operate the drinking water system. The Municipal Drinking Water License (#148-102 Issue Number 2) was re-issued in May of 2016 and is valid until May 25, 2021. The reissuance was initiated by the Ministry of Environment, Conservation and Parks (MECP) due to regulatory amendments that required timelines to be outlined in the



MDWL. There are five requirements that must be achieved in order to obtain an MDWL:

- A valid Drinking Water Works Permit (#148-202 Issue Number 2)
- A valid Permit to Take Water for each source (#0578-9JFPKZ)
- An Operational Plan
- Must have an Accredited Operating Authority (C0124837-DWQ3-C0122096)
- A Financial Plan approved by Council

System and Process Description

The Corporation of the Township of Severn is the owner and operator of the West Shore Water Supply and Distribution Systems (DWS# 260061958). The system began operation in October of 2005. It currently has approximately 800 residential and commercial service connections. It also supplies water to the West Shore Beach Club distribution system that is comprised of approximately 86 connections. It is classified as a Class 2 Water Treatment system and a Class 2 Water Distribution system.

Source Water

The West Shore Water Supply and Distribution System obtains its raw water from Lake Couchiching. The area of Lake Couchiching and Lake Simcoe combined is approximately 76,285ha with a total drainage area of approximately 3,850km2. Lake Couchiching is part of the Trent Severn Waterway and is a controlled body of water with monitored water levels. Lake Couchiching has a surface area of 44.75 km2 with a maximum depth of 12m and a mean depth of 6m. The lake and its immediate watershed are underlain by limestone bedrock in the southern and western areas with Precambrian bedrock along the northern and eastern areas

Raw Water Characteristics

The raw water is of low turbidity and is of acceptable pH. Temperatures will range between seasons from as low as 2.5°C during the winter months and up to 20°C during the summer months.



Water Treatment

The water treatment plant is located at 3333 New Brailey Line. The water treatment plant is comprised of two packaged treatment plant trains which consist of coagulation, flocculation, sedimentation, filtration, and backwashing. The control and instrumentation include influent and effluent magnetic flow meters on each treatment train, four turbidity meters (raw and one on each treatment train and a final), level sensors and pressure differential sensors. Once filtered, water is then pumped to GAC filtration. Primary disinfection is achieved with two (one duty, one standby) ultraviolet (UV) systems. Secondary disinfection then takes place by sodium hypochlorite. Water is then stored in an underground reservoir with a total storage volume of 2143 m3.

Water is delivered to the distribution system by three VFD driven vertical turbine high lift pumps to supply water for domestic use and firefighting. Pressure in the distribution system is maintained between 60-65 PSI.

Online analyzers monitor and record raw, filtered and distribution water flows, raw water turbidity, pH and temperature, filtered water turbidity and treated water turbidity, free chlorine residual, pH and temperature. The plant is also equipped with full SCADA control.

A 500-kW diesel generator provides emergency backup power to the water and wastewater treatment systems.

Water Distribution

The distribution system is comprised of 19 km of PVC water main ranging in size between 150 mm and 300 mm. There are 12 sample stations, 127 fire hydrants and 7 private hydrants connected to the system.

Regulatory Compliance

Regulations

All municipally owned and operated water systems are governed under the Safe Drinking Water Act, 2002, Ontario Water Resources Act (OWRA), and associated



regulations. The following regulations, and associated standards and documents, are all applicable, and most relevant, to the compliant operation of the Township of Severn's Drinking Water system:

Ontario Regulation 170/03

This regulation includes requirements for:

- Sampling and analytical testing (microbiological and chemical)
- Adverse water quality incidents
- Corrective actions
- Continuous water quality monitoring

Ontario Regulation 169/03

This regulation includes requirements for:

Water Quality Standards

Ontario Regulation 128/04

This regulation includes requirements for:

- Classifications of Drinking Water Systems
- Certifications and responsibilities of Operators
- Proper record keeping of the drinking water system

Wells Regulation 903

This regulation includes requirements for:

- Well maintenance
- Well specifications

Drinking Water Quality Management Standard (DWQMS)

This Standard specifies:

 Minimum requirements for the Quality Management System to allow for the accreditation of the Operating Authority

Municipal Drinking Water License



This document includes requirements for:

- Specific conditions / testing / monitoring
- Flow limits through the treatment system
- Regulatory relief conditions
- Operations & Maintenance manual criteria

Drinking Water Works Permit License

This document includes criteria for:

Making alterations to the system

Non-Compliance and Adverse Water Quality Incidents

There was one adverse water quality incident in 2020. Sodium sample exceeded the maximum acceptable concentration of 20mg/L. On October 29, 2020, a sodium sample had 31.7mg/L of sodium present. District Health Unit and MECP were notified. System resampled with 34.1mg/L present. As directed by District Health Unit, results are posted as notification on Township website.

DWQMS & Municipal Drinking Water Licensing Program

Third Party Audit and Accreditation

On an annual basis, a third-party accreditation authority conducts an audit to determine whether the Quality Management System conforms to the requirements of the MECP Drinking Water Quality Management Standard (DWQMS).

On November 16 and 17, 2020, NSF International completed a satellite audit with no non-conformances noted.

Internal Audit

As per the DWQMS, an internal audit is to be conducted once per year. October 5-9, 2020 an internal audit was conducted by Aet Group Inc. The findings were included during Management Review.

Management Review



As per the DWQMS, an annual Management Review is to be conducted and findings conveyed to the Owner. Management Reviews were conducted August 19, 2020 and November 30, 2020. The review included findings from the internal and external audits, MECP inspections and other prescribed items.

Annual Operations Summary

System Improvements and Maintenance

The following maintenance and improvements were carried out in 2020 to provide the highest possible drinking water quality:

- The water distribution system was directionally flushed to maintain the drinking water quality.
- Over 25% of the main valves in the distribution system were exercised to ensure their reliability.
- The standby generator was tested under load monthly to ensure reliability.
- All critical alarms were tested monthly to ensure reliability.
- Drinking water quality was tested at the water treatment plant and in the distribution system weekly.
- Fire hydrants painted and color coded.
- High lift #1 rebuilt.
- New fiber communication line installed.

Microbiological Testing

E. Coli and Total Coliform

Bacteriological samples, to be tested for E. Coli and Total Coliforms, are taken weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work as per Regulation 170/03. E. Coli or Total Coliform results above 0 in treated water must be reported to the MECP and MOH. Resamples and other required actions are



undertaken as quickly as possible. The results are from the 2020 sampling program are shown on the table below.

	Number of Samples	Range of E-Coli Results (cfu/100ml) (Min - Max) MAC=0	Range of Total Coliform Results (cfu/100ml) (Min - Max) MAC=0
Raw	52	0 - 20	0 – 440
Treated	208	0 - 0	0 - 0

Heterotrophic Plate Count (HPC)

HPC analyses are completed weekly from the distribution water for large systems. HPC should be less than 500 colonies (cfu) per 1mL. Results over 500 colonies (cfu) per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water.

The results from the 2020 sampling program are shown on the table below.

	Number of Samples	Range of HPC Results (cfu/1ml) (Min - Max)
Distribution	104	0 - 25

Chlorine Residual and Turbidity

Free chlorine levels of the treated water are monitored continuously at the discharge point of the treatment facility. In the distribution system, free chlorine is checked twice weekly at various locations. As a target, free chlorine residual within the distribution system should be above 0.20 mg/L. A free chlorine level lower than 0.05 mg/L must be reported to the MECP and corrective action taken. There were no reportable incidents in 2020. The results from the 2020 sampling program are shown on the table below.

Turbidity of treated water is continuously monitored at the treatment facility, as a change in turbidity can indicate an operational problem. Turbidity of the wells are checked monthly. Turbidity is measured in Nephelometric Turbidity Units (NTU).



The results from the 2020 sampling program are shown on the table below.

Parameter	Number of Tests	Range of Results (Min - Max) Average
Chlorine residual in distribution (mg/L)	368	(0.92 – 1.73) 1.36
Chlorine residual after treatment (mg/L)	CONTINUOUS	(1.30 – 2.03) 1.58
Turbidity after treatment (NTU)	CONTINUOUS	(0.03 – 0.19) 0.07

Chemical Testing

The Safe Drinking Water Act requires periodic testing of the water for different chemical parameters. The latest results for all parameters are provided in Appendix A. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by the Regulation. Where concerns regarding a parameter exist, the MECP can also require additional sampling. Information on the health effects and allowable limits of components in drinking water may be found on the MECP web page.

Understanding Chemical Test Results

Tables below are shown with concentrations units of either milligrams per litre (mg/L) or micrograms per litre (μ g/L): 1 mg/L is equal to 1000 μ g/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in municipal drinking water and can be found in the MECP Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. A result of "ND" stands for "Not Detected" and means that the concentration of the chemical is lower than the laboratory's equipment is capable of measuring.



Nitrate and Nitrite samples are required every 3 months in normal operation.

Parameter	Result Range Min - Max	Average	MAC (mg/L)	MDL (mg/L)
Nitrite (mg/L)	0.003 - 0.003	0.003	1	0.003
Nitrate (mg/L)	0.046 - 0.173	0.089	10	0.006

A Trihalomethane (THM) sample is required every 3 months from the distribution system

Parameter	Annual	Result (Avg.)	MAC (μg/L)	MDL (µg/L)
THM	2020	38.75	100	0.37

A Haloacetic Acid (HAA) sample is required every 3 months from the distribution system

Parameter	Annual	Result (Avg.)	MAC (μg/L)	MDL (µg/L)
HAA	2020	21.4	80	5.3

Summary of the most recent sodium and fluoride results

Parameter	Sample Date	Result (mg/L)	MAC (mg/L)	MDL (mg/L)
Sodium	2020	31.7	20	0.01
Fluoride	2020	0.06	1.5	0.06

Summary of the most recent lead testing results

Parameter	Sample Date	Result Range (Min - Max)	Number of samples	Acceptable Level
Distribution Alkalinity	2020	73 – 98 mg/L	4	30 - 500 mg/L
Distribution pH	2020	7.3 – 7.6	4	6.5 - 8.5
Distribution Lead	2020	0.02 - 0.08 μg/L	4	10 μg/L



Summary of the most recent Schedule 23/24 testing as per Regulation 170/03. *All results are measured in μ g/L unless otherwise stated.

Parameter	Sample Date	Result Value	MAC	MDL
Antimony	Oct. 26, 2020	0.09	6	0.09
Aluminum	Oct. 26, 2020	13		1
Arsenic	Oct. 26, 2020	0.3	10	0.2
Barium	Oct. 26, 2020	26.5	1000	0.02
Boron	Oct. 26, 2020	36	5000	2
Cadmium	Oct. 26, 2020	0.003	5	0.003
Chromium	Oct. 26, 2020	0.28	50	0.08
Mercury	Oct. 26, 2020	0.01	1	0.01
Selenium	Oct. 26, 2020	0.10	50	0.04
Uranium	Oct. 26, 2020	0.030	20	0.002
Benzene	Oct. 26, 2020	0.32	1	0.32
Carbon tetrachloride	Oct. 26, 2020	0.17	2	0.17
1,2-Dichlorobenzene	Oct. 26, 2020	0.41	200	0.41
1,4-Dichlorobenzene	Oct. 26, 2020	0.36	5	0.36
1,1-Dichloroethylene	Oct. 26, 2020	0.33	14	0.33
1,2-Dichloroethane	Oct. 26, 2020	0.35	5	0.35
Dichloromethane	Oct. 26, 2020	0.35	50	0.35
Monochlorobenzene	Oct. 26, 2020	0.3	80	0.3
Tetrachloroethylene	Oct. 26, 2020	0.35	10	0.35
Trichloroethylene	Oct. 26, 2020	0.44	5	0.44
Vinyl Chloride	Oct. 26, 2020	0.17	1	0.17
Bromoform	Oct. 26, 2020	0.34		0.34
Bromodichloromethane	Oct. 26, 2020	9.5		0.26
Chloroform	Oct. 26, 2020	24		0.29
Dibromochloromethane	Oct. 26, 2020	2.3		0.37
Diquat	Oct. 26, 2020	<1	70	1
Paraquat	Oct. 26, 2020	<1	10	1
Glyphosate	Oct. 26, 2020	<1	280	1
PCBs	Oct. 26, 2020	0.04	3	0.04



Parameter	Sample Date	Result Value	MAC	MDL
Benzo(a)pyrene	Oct. 26, 2020	0.004	0.01	0.004
Alachlor	Oct. 26, 2020	0.02	5	0.02
Atrazine+N-daelkylated metabolites	Oct. 26, 2020	0.01	5	0.01
Atrazine	Oct. 26, 2020	0.01		0.01
Desethyl atrazine	Oct. 26, 2020	0.01		0.01
Azinphos-methyl	Oct. 26, 2020	0.05	20	0.05
Carbaryl	Oct. 26, 2020	0.05	90	0.05
Carbofuron	Oct. 26, 2020	0.01	90	0.01
Chlorpyrifos	Oct. 26, 2020	0.02	90	0.02
Diazinon	Oct. 26, 2020	0.02	20	0.02
Dimethoate	Oct. 26, 2020	0.06	20	0.06
Diuron	Oct. 26, 2020	0.03	150	0.03
Malathion	Oct. 26, 2020	0.02	190	0.02
Metolachlor	Oct. 26, 2020	0.01	50	0.01
Metribuzin	Oct. 26, 2020	0.02	80	0.02
Phorate	Oct. 26, 2020	0.01	2	0.01
Prometryne	Oct. 26, 2020	0.03	1	0.03
Simazine	Oct. 26, 2020	0.01	10	0.01
Terbufos	Oct. 26, 2020	0.01	1	0.01
Triallate	Oct. 26, 2020	0.01	230	0.01
Trifluralin	Oct. 26, 2020	0.02	45	0.02
2,4-dichlorophenoxyacetic acid	Oct. 26, 2020	0.19	100	0.19
Bromoxynil	Oct. 26, 2020	0.33	5	0.33
Dicamba	Oct. 26, 2020	0.20	120	0.20
Diclofop-methyl	Oct. 26, 2020	0.40	9	0.40
MCPA (mg/L)	Oct. 26, 2020	0.00012	0.1	0.00012
Picloram	Oct. 26, 2020	<1	190	1
2,4-dichlorophenol	Oct. 26, 2020	0.15	900	0.15
2,4,6-trichlorophenol	Oct. 26, 2020	0.25	5	0.25
2,3,4,6 tetrachlorophenol	Oct. 26, 2020	0.20	100	0.20
Pentachlorophenol	Oct. 26, 2020	0.15	60	0.15



Water Quantity

Continuous monitoring of flow rates from supply wells into the treatment system and from the facility into the distribution system is required by Regulation 170/03. The Municipal Drinking Water License and Permit to Take Water issued by the MECP regulate the amount of water that can be utilized over a given time period. A summary of the 2020 flows is provided in the tables below.

FLOW SUMMARY	QUANTITY	
Permit to Take Water Limit	3041 m ³ /day	
Municipal Drinking Water License Limit	2780 m ³ /day	
2020 Average Daily Flow	668 m³/day	
2020 Maximum Daily Flow	1035 m ³ /day	
2020 Total Amount of Water Supplied	244510 m ³	

Summary of Raw Water Flows

Month	Monthly Total (m³)	
January	9499	10423
February	9913	9178
March	9505	11192
April	10349	10232
May	11532	12814
June	12113	11187
July	13351	13962
August	11061	14187
September	11270	10551
October	9810	11695
November	10245	9829
December	10781	11056
TOTAL	129448	138743
COMBINED TOTAL	268191	



Summary of Distribution Flows

Month	Monthly Total (m³)	Average Daily Flow (m³/day)	Minimum Daily Flow (m³/day)	Maximum Daily Flow (m³/day)
January	18142	585	481	648
February	17237	594	505	632
March	18893	609	463	738
April	19136	638	499	815
May	22657	731	515	942
June	23609	787	495	936
July	25428	820	561	1035
August	22702	732	597	987
September	20002	667	580	739
October	19432	627	448	690
November	18192	606	487	651
December	19080	615	494	693
January	18142	585	481	648
Total	244510			



Appendix A – Flow Charts



