

2016 ACCESSIBILITY PROGRESS REPORT

Information & Communications Standards

- Feedback process for comments has been established for the public on accessibility in the Township of Severn
- Ensured accessible online forms, or available upon request
- The Coldwater Public Library and Township website is complaint to World Wide Web Consortium (WCAG) 2.0 Level AA standard compliance.
- Accessible formats and communication supports.
- On going Customer Services Training

Employment Standards

- Continued Review of Human Resource Policies to ensure accessibility compliance
- Continued Accessible Customer Service training as part of the orientation program for new employees and volunteers.
- Recruitment statement was included in each job posting with respect to accommodation and barrier free environment.
- Employees are welcome to request accommodation at any time.
- New employees are provided with copies of all Township policies, including accessible employment.

Transportation Standards

General

- Participation in the Simcoe County Accessibility Support Group
- Participation in the Simcoe County Accessibility Committee
- Multi-year plan has been revised and is posted on the Township website
- Facility Tour to ensure continuing compliance
- Completion of Renovations at the Coldwater Memorial Library, upgraded to include accessible washrooms, and interior improvements.

Design of Public Spaces

- Installation of Accessible Doors - Matchedash Heritage Centre
- Installation of Accessible Benches, Picnic Tables throughout the Municipality
- Improved Signage at Township Docks
- Accessible Pathways at Ian Crichton Park, Village Green
- Parking Lot at Coldwater Community Centre adjusted for Accessible Parking
- Electronic Sign installed for visually impaired at the Coldwater Community Centre