

# **COLDWATER**

**Water Supply and  
Distribution System  
DWS# 220001110**

**2017 Summary Report**

**For the period of January 1, 2017  
to December 31, 2017**



Prepared by:

The Township of Severn  
1024 Hurlwood Lane  
Severn, Ontario L3V 0Y6  
Tel: (705) 325-2315  
Fax: (705) 325-1247

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# 1. Overview and Background

## Safe Drinking Water Act

Safe Drinking Water Act Ontario Regulation 170/03, Schedule 22-2, requires that owners of municipal drinking water systems prepare a Summary Report and present this report to the members of Municipal Council by March 31<sup>st</sup> of each year. The report is prepared for the previous calendar year and the following criteria must be included as per the regulation:

- a) List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water license, and any order applicable to the system that was not met at any time during the period covered by the report.
- b) For each requirement referred to in clause (a) that was not met specify the duration of the failure and the measures that were taken to correct the failure.
- c) A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- d) A comparison of the summary referred to in (c) to the rated capacity and flow rates approved by the system's certificate of approval, drinking water works permit or municipal drinking water license.

This Summary Report also serves as a comprehensive review of the systems performance of the drinking water system as it relates to regulations and criteria that fall under the municipal drinking water licensing program.

## Municipal Drinking Water Licensing Program

A Municipal Drinking Water License (MDWL) is required in Ontario to operate the drinking water system. The Municipal Drinking Water License (# 148-101 - Issue Number 2) was re-issued in May of 2016 and is valid until May 25, 2021. The reissuance was initiated by the Ministry of Environment and Climate Change (MOECC) due to regulatory amendments that required timelines to be outlined in the MDWL. There are five requirements that must be achieved in order to obtain an MDWL:

- A valid Drinking Water Works Permit (148-201 Issue Number 2)
- A valid Permit to Take Water for each source (#6005-8ZSPHN)
- An Operational Plan
- Must have an Accredited Operating Authority (0124837-DWQ3-C0122097)
- A Financial Plan approved by Council

## 2. Introduction

### System and Process Description

The Corporation of the Township of Severn is the owner and operator of the Coldwater Water Supply and Distribution System. It currently has 580 residential and commercial services connections. It also supplies water to Riverwalk Estates distribution system that is comprised of 46 connections. Coldwater is classified as a Class 1 Water Treatment system and a Class 1 Water Distribution system.

### Source Water

The Coldwater Water Supply and Distribution System obtains its raw water from any one of two (2) 200mm diameter drilled wells (Well 1 & 3) located on the pump house property or from a 150mm diameter drilled well (Well 2) located across the street from the pump house.

### Raw Water Characteristics

The raw water is of low turbidity and is of acceptable pH. Due to the depth of the source water the temperature is relatively constant.

### Water Treatment

Water entering the pump house is partially softened with a Kinetico water softener and then filtered using a two Calgon model 8 GAC filters operated in series. Filtered water is then disinfected using sodium hypochlorite. Treated water is then stored in an underground reservoir.

Water is pumped to the distribution system via three vertical turbine high lift pumps. A fire pump is also installed to provide adequate flow in the event of a fire. Pressure in the distribution system is maintained at approximately 65 PSI by five 450L pressure tanks.

Online analyzers monitor and record raw and treated water flow rates, treated water turbidity, free chlorine residual and pH. Level sensing probes record well levels. The plant is also equipped with full SCADA control.

Standby power is provided to the building and all of its equipment by a 250 kW standby diesel generator.

### Water Distribution

The distribution system is comprised of 8.9 km of water main ranging in size from 50 mm to 300 mm. There are 10 sample stations, 5 blow-offs, 83 fire hydrants and 3 private hydrants in the Coldwater system.

### **3. Regulatory Compliance**

All municipally owned and operated water systems are governed under the Safe Drinking Water Act, 2002, Ontario Water Resources Act (OWRA), and associated regulations. The following regulations, and associated standards and documents, are all applicable, and most relevant, to the compliant operation of the Township of Severn's Drinking Water system:

#### [Ontario Regulation 170/03](#)

This regulation includes requirements for:

- Sampling and analytical testing (microbiological and chemical)
- Adverse water quality incidents
- Corrective actions
- Continuous water quality monitoring

#### [Ontario Regulation 169/03](#)

This regulation includes requirements for:

- Water Quality Standards

#### [Ontario Regulation 128/04](#)

This regulation includes requirements for:

- Classifications of Drinking Water Systems
- Certifications and responsibilities of Operators
- Proper record keeping of the drinking water system

#### [Wells Regulation 903](#)

This regulation includes requirements for:

- Well maintenance
- Well specifications

#### [Drinking Water Quality Management Standard \(DWQMS\)](#)

This Standard specifies:

- Minimum requirements for the Quality Management System to allow for the accreditation of the Operating Authority

#### Municipal Drinking Water License

This document includes requirements for:

- Specific conditions / testing / monitoring
- Flow limits through the treatment system
- Regulatory relief conditions
- Operations & Maintenance manual criteria

#### Drinking Water Works Permit License

This document includes criteria for:

- Making alterations to the system

#### Summary of Non-Compliance and Adverse Water Quality Incidents

There were no non-compliances or AWQIs that occurred in 2017.

### DWQMS & Municipal Drinking Water Licensing Program

#### Third Party Audit and Accreditation

On an annual basis, a third party accreditation authority conducts an audit to determine whether the Quality Management System conforms to the requirements of the MOECC Drinking Water Quality Management Standard (DWQMS).

In November 2017, NSF International completed an on-site audit with 1 non-conformance noted. These findings were included in the Management Review.

#### Internal Audit

As per the DWQMS, an internal audit is to be conducted once per year.

In July, 2017 an internal audit was conducted by the Tavares Group. The findings were included in the Management Review.

#### Management Review

As per the DWQMS, an annual Management Review is to be conducted and findings conveyed to the Owner. A Management Review was conducted in March as well as in December 2017.

The review included findings from the internal and external audits, MOECC inspections and other prescribed items.

## 4. System Improvements and Maintenance

The following improvements and maintenance were carried out in 2017 in order to provide the highest possible drinking water quality:

1. The water distribution system was directionally flushed to maintain the drinking water quality.
2. Over 25% of the main valves in the distribution system were exercised to ensure their reliability when needed.
3. The standby generator was run under load monthly to ensure reliability when needed.
4. All critical alarms were tested monthly to ensure they functioned as intended.
5. Two (2) new peristaltic chlorine pumps were installed to improve the chemical feed system.
6. Drinking water quality was tested at the water treatment plant and in the distribution system weekly.
7. Installation of new water main on Firehall Lane eliminated the dead end and blow-off.
8. A new sample station was installed to improve distribution sampling.
9. A sample station was upgraded to ensure reliability when sampling.
10. Replaced GAC filter media to further improve water quality.
11. Upgraded UPS battery back up to ensure reliability during power outages.
12. Vertical turbine high lift pump #3 was rebuilt to ensure reliability when needed.

## 5. Microbiological Testing

### E. Coli and Total Coliform

Bacteriological samples, to be tested for E. Coli and Total Coliforms, are taken weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work as per Regulation 170/03. Any E. Coli or Total Coliform results above 0 in treated water must be reported to the MOECC and Medical Officer of Health (MOH). Resamples and any other required actions are undertaken as quickly as possible. The results from the 2017 sampling program are shown on the table below.

	Number of Samples	Range of E-Coli Results (cfu/100ml) (Min – Max) MAC=0	Range of Total Coliform Results (cfu/100ml) (Min – Max) MAC=0
Raw	163	0 - 0	0 - 3
Treated	216	0 - 0	0 - 0



## Heterotrophic Plate Count (HPC)

HPC analyses are completed weekly from the distribution water for large systems. HPC should be less than 500 colonies (cfu) per 1mL. Results over 500 colonies (cfu) per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water. The results from the 2017 sampling program are shown on the table below.

	Number of Samples	Range of HPC Results (cfu/1ml) (Min – Max)
Distribution	121	0 - 4

## Chlorine Residual and Turbidity

Free chlorine levels of the treated water are monitored continuously at the discharge point of the treatment facility. In the distribution system, free chlorine is checked twice weekly at various locations. As a target, free chlorine residual within the distribution system should be above 0.20 mg/L. A free chlorine level lower than 0.05 mg/L must be reported to the MOECC and corrective action taken. There were no reportable incidents in 2017. The results from the 2017 sampling program are shown on the table below.

Turbidity of treated water is continuously monitored at the treatment facility, as a change in turbidity can indicate an operational problem. The turbidity of the wells is checked monthly. Turbidity is measured in Nephelometric Turbidity Units (NTU). The results from the 2017 sampling program are shown on the table below.

Parameter	Number of Tests	Range of Results (Min – Max) Average
Chlorine residual in distribution (mg/L)	364	(0.50 - 1.02) 0.78
Chlorine residual after treatment (mg/L)	Continuous	(0.67 - 1.03) 0.87
Turbidity after treatment (NTU)	Continuous	(0.17 - 0.66) 0.30

## 6. Chemical Testing

The Safe Drinking Water Act requires periodic testing of the water for different chemical parameters. The latest results for all parameters are provided in Appendix A. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC)

under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by the Regulation. Where concerns regarding a parameter exist, the MOECC can also require additional sampling be undertaken. Information on the health effects and allowable limits of components in drinking water may be found on the MOECC web page.

## Understanding Chemical Test Results

Tables below are shown with concentrations units of either milligrams per litre (mg/L) or micrograms per litre (µg/L) : 1 mg/L is equal to 1000 µg/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in Municipal drinking water and can be found in the MOECC Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. A result of “ND” stands for “Not Detected” and means that the concentration of the chemical is lower than the laboratory’s equipment is capable of measuring.

Nitrate and Nitrite samples are required every 3 months in normal operation

Parameter	Result Range Min - Max	Average	MAC (mg/L)	MDL (mg/L)
Nitrite (mg/L)	0.003 - 0.07	0.019	1	0.003
Nitrate (mg/L)	0.006	0.006	10	0.006

A Trihalomethane (THM) sample is required every 3 months from the distribution system

Parameter	Annual	Result (Avg.)	MAC (µg/L)	MDL (µg/L)
THM	2017	6.49	100	0.01

Summary of the most recent sodium and fluoride results

Parameter	Sample Date	Result (µg/L)	MAC (µg/L)	MDL (µg/L)
Sodium	2017	91.6	20	0.01
Fluoride	2013	0.11	1.5	0.06

Summary of the most recent lead testing results

Parameter	Sample Date	Result Range (Min – Max)	Number of samples	Acceptable Level
Distribution Alkalinity	2017	227 – 248 mg/L	4	30-500 mg/L
Distribution pH	2017	7.4 - 7.6	4	6.5-8.5
Distribution Lead 2017	2017	0.12 - 0.92 µg/L	4	10 µg/L

Summary of the most recent Schedule 23/24 testing as per Regulation 170/03

*\*All results are measured in µg/L unless otherwise stated.\**

Parameter	Sample Date	Result Value	MAC	MDL
Antimony	Oct. 26, 2015	0.06	6	0.02
Arsenic	Oct. 26, 2015	0.8	25	0.2
Barium	Oct. 26, 2015	284	1000	0.02
Boron	Oct. 26, 2015	63.5	5000	0.2
Cadmium	Oct. 26, 2015	0.003	5	0.003
Chromium	Oct. 26, 2015	0.33	50	0.03
Mercury	Oct. 26, 2015	0.01	1	0.01
Selenium	Oct. 26, 2015	0.70	10	0.04
Uranium	Oct. 26, 2015	0.822	20	0.002
Benzene	Oct. 26, 2015	0.32	5	0.32
Carbon tetrachloride	Oct. 26, 2015	0.16	5	0.16
1,2-Dichlorobenzene	Oct. 26, 2015	0.41	200	0.41
1,4-Dichlorobenzene	Oct. 26, 2015	0.36	5	0.36
1,1-Dichloroethylene	Oct. 26, 2015	0.33	14	0.33
1,2-Dichloroethane	Oct. 26, 2015	0.35	5	0.35
Dichloromethane	Oct. 26, 2015	0.35	50	0.35
Monochlorobenzene	Oct. 26, 2015	0.3	80	0.3
Tetrachloroethylene	Oct. 26, 2015	0.35	30	0.35
Trichloroethylene	Oct. 26, 2015	0.44	5	0.44
Vinyl Chloride	Oct. 26, 2015	0.17	2	0.17
Bromoform	Oct. 2, 2017	6	--	0.34

Parameter	Sample Date	Result Value	MAC	MDL
Bromodichloromethane	Oct. 2, 2017	1.2	--	0.41
Chloroform	Oct. 2, 2017	0.29	--	0.29
Dibromochloromethane	Oct. 2, 2017	4.2	--	0.37
Diquat	Oct. 26, 2015	1	70	1
Paraquat	Oct. 26, 2015	1	10	1
Glyphosate	Oct. 26, 2015	1	280	1
PCBs	Oct. 26, 2015	0.04	3	0.04
Benzo(a)pyrene	Oct. 26, 2015	0.004	0.01	0.004
Alachlor	Oct. 26, 2015	0.02	5	0.02
Aldicarb	Oct. 26, 2015	0.01	9	0.01
Aldrin+Dieldrin	Oct. 26, 2015	0.01	0.7	0.01
Aldrin	Oct. 26, 2015	0.01	--	0.01
Dieldrin	Oct. 26, 2015	0.01	--	0.01
Atrazine+N-daelkylated metabolites	Oct. 26, 2015	0.01	5	0.01
Atrazine	Oct. 26, 2015	0.01	--	0.01
Desethyl atrazine	Oct. 26, 2015	0.01	--	0.01
Azinphos-methyl	Oct. 26, 2015	0.05	20	0.05
Bendiocarb	Oct. 26, 2015	0.01	40	0.01
Carbaryl	Oct. 26, 2015	0.05	90	0.05
Carbofuron	Oct. 26, 2015	0.01	90	0.01
Chlordane	Oct. 26, 2015	0.01	7	0.01
a-chlordane	Oct. 26, 2015	0.01	--	0.01
g-chlordane	Oct. 26, 2015	0.01	--	0.01
Oxychlordane	Oct. 26, 2015	0.01	--	0.01
Chlorpyrifos	Oct. 26, 2015	0.02	90	0.02
Cyanazine	Oct. 26, 2015	0.03	10	0.03
Diazinon	Oct. 26, 2015	0.02	20	0.02
(DDT)+Metabolites	Oct. 26, 2015	0.01	30	0.01
Op-DDT	Oct. 26, 2015	0.01	--	0.01
pp-DDD	Oct. 26, 2015	0.01	--	0.01
pp-DDE	Oct. 26, 2015	0.01	--	0.01
pp-DDT	Oct. 26, 2015	0.01	--	0.01

Parameter	Sample Date	Result Value	MAC	MDL
Dimethoate	Oct. 26, 2015	0.03	20	0.03
Diuron	Oct. 26, 2015	0.03	150	0.03
Heptachlor+Heptachlor Epoxide	Oct. 26, 2015	0.01	3	0.01
Heptachlor	Oct. 26, 2015	0.01	--	0.01
Heptachlor Epoxide	Oct. 26, 2015	0.01	--	0.01
Lindane	Oct. 26, 2015	0.01	4	0.01
Malathion	Oct. 26, 2015	0.02	190	0.02
Methoxychlor	Oct. 26, 2015	0.01	900	0.01
Metolachlor	Oct. 26, 2015	0.01	50	0.01
Metribuzin	Oct. 26, 2015	0.02	80	0.02
Parathion	Oct. 26, 2015	0.02	50	0.02
Phorate	Oct. 26, 2015	0.01	2	0.01
Prometryne	Oct. 26, 2015	0.03	1	0.03
Simazine	Oct. 26, 2015	0.01	10	0.01
Temephos	Oct. 26, 2015	0.01	280	0.01
Terbufos	Oct. 26, 2015	0.01	1	0.01
Triallate	Oct. 26, 2015	0.01	230	0.01
Trifluralin	Oct. 26, 2015	0.02	45	0.02
2,4-dichlorophenoxy acetic acid	Oct. 26, 2015	0.19	100	0.19
2,4,5-trichlorophenoxy acetic acid	Oct. 26, 2015	0.22	280	0.22
Bromoxynil	Oct. 26, 2015	0.33	5	0.33
Dicamba	Oct. 26, 2015	0.20	120	0.20
Dichlofop-methyl	Oct. 26, 2015	0.40	9	0.40
Dinoseb	Oct. 26, 2015	0.36	10	0.36
Picloram	Oct. 26, 2015	1	190	1
2,4-dichlorophenol	Oct. 26, 2015	0.15	900	0.15
2,3,4,6-trichlorophenol	Oct. 26, 2015	0.25	5	0.25
Pentachlorophenol	Oct. 26, 2015	0.20	100	0.20

## 7. Water Quantity

Continuous monitoring of flow rates from the supply wells into the treatment system and from the facility into the distribution system is required by Regulation 170/03. The Municipal Drinking Water License and Permit to Take Water issued by the MOECC regulate the amount of water that can be utilized over a given time period. A summary of the 2017 flows are provided in the tables below.

Month	Monthly Total (m <sup>3</sup> )	Average Daily Flow (m <sup>3</sup> /day)	Minimum Daily Flow (m <sup>3</sup> /day)	Maximum Daily Flow (m <sup>3</sup> /day)
January	11843	382	312	468
February	11513	384	312	471
March	12646	408	295	491
April	12181	393	272	453
May	13894	448	321	837
June	13408	433	321	592
July	13324	430	351	499
August	12886	416	328	564
September	13356	431	328	841
October	12726	411	332	553
November	12218	407	285	489
December	12694	409	420	472
<b>TOTAL</b>	<b>152689</b>			

FLOW SUMMARY	QUANTITY
Permit to Take Water Limit	Well 1 - 2141 m <sup>3</sup> /day Well 2 - 982.37 m <sup>3</sup> /day Well 3 - 982.37 m <sup>3</sup> /day
Total Taking	2141m <sup>3</sup> /day

Municipal Drinking Water License Limit	3128m <sup>3</sup> /day
2017 Average Daily Flow	413 m <sup>3</sup>
2017 Maximum Daily Flow	841 m <sup>3</sup>
2017 Total Amount of Water Supplied	152,689 m <sup>3</sup>

## 8. Appendix A – Flow Charts



