

# COLDWATER

Water Supply and  
Distribution System  
DWS# 220001110



## 2018 Summary Report

For the period of January 1, 2018  
to December 31, 2018



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# Overview and Background

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## Safe Drinking Water Act






Safe Drinking Water Act Ontario Regulation 170/03, Schedule 22-2, requires that owners of municipal drinking water systems prepare a Summary Report and present this report to the members of Municipal Council by March 31<sup>st</sup> of each year. The report is prepared for the previous calendar year and the following criteria must be included as per the regulation:

- a) List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water license, and orders applicable to the system that were not met during the period covered by the report.
- b) For each requirement referred to in clause (a) that was not met specify the duration of the failure and the measures that were taken to correct the failure.
- c) A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- d) A comparison of the summary referred to in (c) to the rated capacity and flow rates approved by the system's certificate of approval, drinking water works permit or municipal drinking water license.

This Summary Report also serves as a comprehensive review of the systems performance of the drinking water system as it relates to regulations and criteria that fall under the municipal drinking water licensing program.

## Municipal Drinking Water Licensing Program

A Municipal Drinking Water License (MDWL) is required in Ontario to operate the drinking water system. The Municipal Drinking Water License (# 148-101 Issue Number 2) was re-issued in May of 2016 and is valid until May 25, 2021. The reissuance was initiated by the Ministry of Environment, Conservation and Parks (MECP) due to regulatory amendments that required timelines to be outlined in the MDWL. There are five requirements that must be achieved in order to obtain an MDWL:

-  A valid Drinking Water Works Permit (148-201 Issue Number 2)
-  A valid Permit to Take Water for each source (#6005-8ZSPHN)
-  An Operational Plan
-  Must have an Accredited Operating Authority (0124837-DWQ3-C0122097)
-  A Financial Plan approved by Council

# Introduction

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## System and Process Description

The Corporation of the Township of Severn is the owner and operator of the Coldwater Water Supply and Distribution System. It currently has 580 residential and commercial service connections. It also supplies water to Riverwalk Estates distribution system that is comprised of 46 connections. Coldwater is classified as a Class 1 Water Treatment system and a Class 1 Water Distribution system.

## Source Water

The Coldwater Water Supply and Distribution System obtains its raw water from any one of two (2) 200mm diameter drilled wells (Well 1 & 3) located on the pump house property or from a 150mm diameter drilled well (Well 2) located across the street from the pump house.

## Raw Water Characteristics

The raw water is of low turbidity and is of acceptable pH. Due to the depth of the source water the temperature is relatively constant.

## Water Treatment

Water entering the pump house is partially softened with a Kinetico water softener and then filtered using a two Calgon model 8 GAC filters operated in series. Filtered water is then disinfected using sodium hypochlorite. Treated water is then stored in an underground reservoir.

Water is pumped to the distribution system via three vertical turbine high lift pumps. A fire pump is also installed to provide adequate flow in the event of a fire. Pressure in the distribution system is maintained at approximately 65 PSI by five 450L pressure tanks.

Online analyzers monitor and record raw and treated water flow rates, treated water turbidity, free chlorine residual and pH. Level sensing probes record well levels. The plant is also equipped with full SCADA control.

Standby power is provided to the building and all of its equipment by a 250 kW standby diesel generator.

## Water Distribution

The distribution system is comprised of 8.9 km of water main ranging in size from 50 mm to 300 mm. There are 10 sample stations, 5 blow-offs, 83 fire hydrants and 3 private hydrants in the Coldwater system.

## Regulatory Compliance

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All municipally owned and operated water systems are governed under the Safe Drinking Water Act, 2002, Ontario Water Resources Act (OWRA), and associated regulations. The following regulations, and associated standards and documents, are all applicable, and most relevant, to the compliant operation of the Township of Severn's Drinking Water system:

### Ontario Regulation 170/03

This regulation includes requirements for:

- 🔹 Sampling and analytical testing (microbiological and chemical)
- 🔹 Adverse water quality incidents
- 🔹 Corrective actions
- 🔹 Continuous water quality monitoring

### Ontario Regulation 169/03

This regulation includes requirements for:

- 🔹 Water Quality Standards

### Ontario Regulation 128/04

This regulation includes requirements for:

- 🔹 Classifications of Drinking Water Systems
- 🔹 Certifications and responsibilities of Operators
- 🔹 Proper record keeping of the drinking water system

### Wells Regulation 903

This regulation includes requirements for:

- 🔹 Well maintenance
- 🔹 Well specifications

### Drinking Water Quality Management Standard (DWQMS)

This Standard specifies:

- 🔹 Minimum requirements for the Quality Management System to allow for the accreditation of the Operating Authority

### Municipal Drinking Water License

This document includes requirements for:

- 🔹 Specific conditions / testing / monitoring
- 🔹 Flow limits through the treatment system
- 🔹 Regulatory relief conditions
- 🔹 Operations & Maintenance manual criteria

## Drinking Water Works Permit License

This document includes criteria for:

- 💧 Making alterations to the system

## Summary of Non-Compliance and Adverse Water Quality Incidents

There were three (3) non-compliance or AWQI incidents that occurred in 2018.

- 1) Annual sodium sampling exceeded the regulatory limit and was reported as per legislation. Although sodium testing is completed on an annual basis, it is only reportable every 5 years.
- 2) On October 30, 2018 a distribution sample from a sample station tested positive for total coliform. Lab results indicated a result of three (3) Total Coliform. The sample station was subsequently flushed and two (2) follow up samples were taken 24 hours apart. Both resample results tested zero (0) Total Coliform.
- 3) A Boil Water Advisory (BWA) was issued May 28, 2018 due to scheduled maintenance on a portion of watermain, located on River Street. BWA was rescinded June 1, 2018 after two (2) sets of samples tested negative for E-Coli and Total Coliforms.

## DWQMS & Municipal Drinking Water Licensing Program

### Third Party Audit and Accreditation

On an annual basis, a third-party accreditation authority conducts an audit to determine whether the Quality Management System conforms to the requirements of the MECP Drinking Water Quality Management Standard (DWQMS).

In November 2018, NSF International completed a satellite audit with no non-conformances noted.

### Internal Audit

As per the DWQMS, an internal audit is to be conducted once per year.

In July 2018, an internal audit was conducted by the Tavares Group. The findings were included during Management Review.

### Management Review

As per the DWQMS, an annual Management Review is to be conducted and findings conveyed to the Owner. A Management Review was conducted in September 2018. The review included findings from the internal and external audits, MECP inspections and other prescribed items.

## System Improvements and Maintenance

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The following maintenance and improvements were carried out in 2018 in order to provide the highest possible drinking water quality:

1. The water distribution system was directionally flushed to maintain the drinking water quality.
2. Over 25% of the main valves in the distribution system were exercised to ensure their reliability.
3. The standby generator was tested under load monthly to ensure reliability.
4. All critical alarms were tested monthly to ensure reliability.
5. Drinking water quality was tested at the water treatment plant and in the distribution system weekly.
6. Vertical turbine high lift pump #2 was rebuilt to ensure reliability.
7. New motor was installed on high lift pump #1 (jockey).
8. Installed bypass loop to help with maintenance of high lift pumps.
9. Replaced three (3) sample stations to improve distribution sampling.
10. Swabbed 50% of distribution system to improve water quality & delivery.
11. Watermain reconstruction due to replacement of Brick Pond Road sewer main.

## Microbiological Testing

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### E. Coli and Total Coliform

Bacteriological samples, to be tested for E. Coli and Total Coliforms, are taken weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work as per Regulation 170/03. Any E. Coli or Total Coliform results above 0 in treated water must be reported to the MECP and Medical Officer of Health (MOH). Resamples and other required actions are undertaken as quickly as possible. The results from the 2018 sampling program are shown on the table below.

	Number of Samples	Range of E-Coli Results (cfu/100ml) (Min – Max) MAC=0	Range of Total Coliform Results (cfu/100ml) (Min – Max) MAC=0
Raw	159	0 - 0	0 - 0
Treated	224	0 - 0	0 - 3

## Heterotrophic Plate Count (HPC)

HPC analyses are completed weekly from the distribution water for large systems. HPC should be less than 500 colonies (cfu) per 1mL. Results over 500 colonies (cfu) per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water. The results from the 2018 sampling program are shown on the table below.

	Number of Samples	Range of HPC Results (cfu/1ml) (Min – Max)
Distribution	72	0 - 68

## Chlorine Residual and Turbidity

Free chlorine levels of the treated water are monitored continuously at the discharge point of the treatment facility. In the distribution system, free chlorine is checked twice weekly at various locations. As a target, free chlorine residual within the distribution system should be above 0.20 mg/L. A free chlorine level lower than 0.05 mg/L must be reported to the MECP and corrective action taken. There were no reportable incidents in 2018. The results from the 2018 sampling program are shown on the table below.

Turbidity of treated water is continuously monitored at the treatment facility, as a change in turbidity can indicate an operational problem. Turbidity of the wells are checked monthly. Turbidity is measured in Nephelometric Turbidity Units (NTU). The results from the 2018 sampling program are shown on the table below.

Parameter	Number of Tests	Range of Results (Min – Max) Average
Chlorine residual in distribution (mg/L)	368	(0.54 - 1.11) 0.85
Chlorine residual after treatment (mg/L)	Continuous	(0.72 - 1.15) 0.92
Turbidity after treatment (NTU)	Continuous	(0.18 - 0.58) 0.28

## Chemical Testing

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The Safe Drinking Water Act requires periodic testing of the water for different chemical parameters. The latest results for all parameters are provided in Appendix A. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once



every three months is required by the Regulation. Where concerns regarding a parameter exist, the MECP can also require additional sampling. Information on the health effects and allowable limits of components in drinking water may be found on the MECP web page.

## Understanding Chemical Test Results

Tables below are shown with concentrations units of either milligrams per litre (mg/L) or micrograms per litre (µg/L) : 1 mg/L is equal to 1000 µg/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in Municipal drinking water and can be found in the MECP Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. A result of “ND” stands for “Not Detected” and means that the concentration of the chemical is lower than the laboratory’s equipment is capable of measuring.

Nitrate and Nitrite samples are required every 3 months in normal operation

Parameter	Result Range Min - Max	Average	MAC (mg/L)	MDL (mg/L)
Nitrite (mg/L)	0.003 - 0.005	0.0035	1	0.003
Nitrate (mg/L)	0.006	0.006	10	0.006

A Trihalomethane (THM) sample is required every 3 months from the distribution system

Parameter	Annual	Result (Avg.)	MAC (µg/L)	MDL (µg/L)
THM	2018	6.02	100	0.37

A Haloacetic Acid (HAA) sample is required every 3 months from the distribution system

Parameter	Annual	Result (Avg.)	MAC (µg/L)	MDL (µg/L)
HAA	2018	< 5.3	--	5.3

Summary of the most recent sodium and fluoride results

Parameter	Sample Date	Result (mg/L)	MAC (mg/L)	MDL (mg/L)
Sodium	2018	96	20	0.01
Fluoride	2018	0.14	1.5	0.06

Summary of the most recent lead testing results

Parameter	Sample Date	Result Range (Min – Max)	Number of samples	Acceptable Level
Distribution Alkalinity	2017	227 – 248 mg/L	4	30-500 mg/L
Distribution pH	2017	7.4 - 7.6	4	6.5-8.5
Distribution Lead	2017	0.12 - 0.92 µg/L	4	10 µg/L

Summary of the most recent Schedule 23/24 testing as per Regulation 170/03

*\*All results are measured in µg/L unless otherwise stated.\**

Parameter	Sample Date	Result Value	MAC	MDL
Antimony	Jan. 9, 2018	0.02	6	0.02
Arsenic	Jan. 9, 2018	0.2	25	0.2
Barium	Jan. 9, 2018	304	1000	0.02
Boron	Jan. 9, 2018	83	5000	2
Cadmium	Jan. 9, 2018	0.003	5	0.003
Chromium	Jan. 9, 2018	0.12	50	0.03
Mercury	Jan. 9, 2018	0.01	1	0.01
Selenium	Jan. 9, 2018	0.04	50	0.04
Uranium	Jan. 9, 2018	0.899	20	0.002
Benzene	Jan. 9, 2018	0.32	1	0.32
Carbon tetrachloride	Jan. 9, 2018	0.16	2	0.16
1,2-Dichlorobenzene	Jan. 9, 2018	0.41	200	0.41
1,4-Dichlorobenzene	Jan. 9, 2018	0.36	5	0.36
1,1-Dichloroethylene	Jan. 9, 2018	0.33	14	0.33
1,2-Dichloroethane	Jan. 9, 2018	0.35	5	0.35
Dichloromethane	Jan. 9, 2018	0.35	50	0.35
Monochlorobenzene	Jan. 9, 2018	0.3	80	0.3
Tetrachloroethylene	Jan. 9, 2018	0.35	30	0.35
Trichloroethylene	Jan. 9, 2018	0.44	5	0.44
Vinyl Chloride	Jan. 9, 2018	0.17	1	0.17
Diquat	Jan. 9, 2018	1	70	1
Paraquat	Jan. 9, 2018	1	10	1
Glyphosate	Jan. 9, 2018	1	280	1
PCBs	Jan. 9, 2018	0.04	3	0.04
Benzo(a)pyrene	Jan. 9, 2018	0.004	0.01	0.004
Alachlor	Jan. 9, 2018	0.02	5	0.02

Parameter	Sample Date	Result Value	MAC	MDL
Atrazine+N-daelkylated metabolites	Jan. 9, 2018	0.01	5	0.01
Atrazine	Jan. 9, 2018	0.01	--	0.01
Desethyl atrazine	Jan. 9, 2018	0.01	--	0.01
Azinphos-methyl	Jan. 9, 2018	0.05	20	0.05
Bendiocarb	Jan. 9, 2018	0.01	40	0.01
Carbaryl	Jan. 9, 2018	0.05	90	0.05
Carbofuron	Jan. 9, 2018	0.01	90	0.01
Chlorpyrifos	Jan. 9, 2018	0.02	90	0.02
Diazinon	Jan. 9, 2018	0.02	20	0.02
Dimethoate	Jan. 9, 2018	0.03	20	0.03
Diuron	Jan. 9, 2018	0.03	150	0.03
Malathion	Jan. 9, 2018	0.02	190	0.02
Metolachlor	Jan. 9, 2018	0.01	50	0.01
Metribuzin	Jan. 9, 2018	0.02	80	0.02
Phorate	Jan. 9, 2018	0.01	2	0.01
Prometryne	Jan. 9, 2018	0.03	1	0.03
Simazine	Jan. 9, 2018	0.01	10	0.01
Terbufos	Jan. 9, 2018	0.01	1	0.01
Triallate	Jan. 9, 2018	0.01	230	0.01
Trifluralin	Jan. 9, 2018	0.02	45	0.02
2,4-dichlorophenoxyacetic acid	Jan. 9, 2018	0.19	100	0.19
Bromoxynil	Jan. 9, 2018	0.33	5	0.33
Dicamba	Jan. 9, 2018	0.20	120	0.20
Dichlofop-methyl	Jan. 9, 2018	0.40	9	0.40
MCPA (mg/L)	Jan. 9, 2018	0.00012	0.1	0.00012
Picloram	Jan. 9, 2018	1	190	1
2,4-dichlorophenol	Jan. 9, 2018	0.15	900	0.15
2,4,6-trichlorophenol	Jan. 9, 2018	0.25	5	0.25
2,3,4,6-tetrachlorophenol	Jan. 9, 2018	0.20	100	0.20
Pentachlorophenol	Jan. 9, 2018	0.15	60	0.15

## Water Quantity

Continuous monitoring of flow rates from the supply wells into the treatment system and from the facility into the distribution system is required by Regulation 170/03. The Municipal Drinking Water License and Permit to Take Water issued by the MECP regulate the amount of water that can be utilized over a given time period. A summary of the 2018 flows are provided in the tables below.

FLOW SUMMARY	QUANTITY
Permit to Take Water Limit	Well 1 - 2141 m <sup>3</sup> /day Well 2 - 982.37 m <sup>3</sup> /day Well 3 - 982.37 m <sup>3</sup> /day
Total Taking Limit	2141m <sup>3</sup> /day
Municipal Drinking Water License Limit	3128m <sup>3</sup> /day
2018 Average Daily Flow	385 m <sup>3</sup>
2018 Maximum Daily Flow	838 m <sup>3</sup>
2018 Total Amount of Water Supplied	140655 m <sup>3</sup>

### Summary of Raw Water Flows

Month	Well #1 (m <sup>3</sup> )	Well #2 (m <sup>3</sup> )	Well #3 (m <sup>3</sup> )
January	15615	60	72
February	13963	25	30
March	15803	35	46
April	14953	60	73
May	17291	45	56
June	15243	72	88
July	15346	63	80
August	13447	24	29
September	13559	50	56
October	13879	58	56
November	13336	149	179
December	13987	72	92
<b>TOTAL</b>	<b>176422</b>	<b>713</b>	<b>857</b>

## Summary of Distribution Flows

Month	Monthly Total (m <sup>3</sup> )	Average Daily Flow (m <sup>3</sup> /day)	Minimum Daily Flow (m <sup>3</sup> /day)	Maximum Daily Flow (m <sup>3</sup> /day)
January	12441	401	530	305
February	11153	398	453	337
March	12543	405	510	319
April	12030	401	704	311
May	13970	451	838	284
June	12155	405	532	277
July	12352	398	529	281
August	10680	345	409	237
September	10688	356	403	286
October	11034	356	438	264
November	10535	351	403	302
December	11074	357	592	268
<b>TOTAL</b>	<b>140655</b>			

## Appendix A – Flow Charts

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